

19 June 2012

CIRCULAR NO: PAN/IL14/2012

ALL MEMBERS



HPM EXTENSION LEAD PRODUCT RECALL

HPM Legrand is recalling selected extension lead sets due to product faults. The HPM-branded products affected are generally 1 to 15 metre white extension leads which were available for sale between the 1st of March and 8th of June 2012. More information is available in the attached document.

What are the defects?

The wires have been accidentally transposed during manufacture, meaning the pins on the plug may not be wired to the correct apertures on the socket.

What are the hazards?

If the Active and Earth wires are swapped, there is a potential risk of injury or death due to electric shock if the extension lead is used with a Class 1 (earthed) appliance.

Action required

Members should stop using the affected products immediately by ensuring that they are unplugged.

Customers with affected products should contact the HPM Legrand Australia Call Centre on 1300 397 777 (select option 1), between 9am and 5pm Monday to Friday.

Yours faithfully

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